TABLE NO: [ ]

MULTIMEDIA UNIVERSITY

STUDENT ID NO

MULTIMEDIA UNIVERSITY

FINAL EXAMINATION

TRIMESTER 1, 2022/2023 (TERM ID 2210 & TERM ID 2215)

PGD 0015 – GROUP DYNAMICS

(All Sections)

18 FEBRUARY 2023
9 .00 a.m. – 11.00 a.m.
(2 Hours)

INSTRUCTIONS TO STUDENT

1. This question paper consists of **15** pages.
2. Answer **ALL** the **seven (7)** questions.
3. Write your answers in this **question paper.**
4. Write down the number of questions answered in the table provided.
5. This question paper is **NOT** allowed to be taken out of the examination hall

STUDENT ID	:	
COURSE	:	
LECTURER	:	
GROUP (IF APPLICABLE)	:	
VENUE	:	

****

QUESTION	MARKS
TOTAL	

EXAMINER AUTHORIZATION: Tick (✔) in the appropriate box.

	All written pages have been checked.
	All marks have been calculated correctly.

Examiner 1:		Signature and Date:	
Examiner 2:		Signature and Date:	

Instruction: Answer all questions. **[50 MARKS]**

1. Describe 3 groups that you belong to. (3 marks)

Continued...

*This question paper is **CONFIDENTIAL** and may not be taken out of this room at any time.

2. In your 3 groups that you belong to, describe your roles and the groups' norms. (9 marks)

Continued...

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Continued...

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3. Is it possible to create a strong high performance group consisting of multiple races (Malay, Indian, and Chinese)? How? (8 marks)

Continued...

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Continued...

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4. Discuss the meaning of "Learning is more effective when it is an active rather than a passive process." (5 marks)

Continued...

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5. Describe 3 examples of bad listening and explain why it is bad based on the 5 steps of listening. (12 marks)

Continued...

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Continued...

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Continued...

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6. Define leadership in you. Are you a leader? (3 marks)

Continued...

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7. Describe 2 examples of good leaders and explain why they are chosen. (10 marks)

Continued...

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Continued...

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Continued...

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Continued...

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End of Paper

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